FC-E6000

FC-E6010

SM-CRE60

DU-E6000

DU-E6001

DU-E6010

DU-E6050

DU-E6002

DU-E6012

SM-DUE01

SM-DUE10 SM-DUE11 BT-E6000 BT-E6001 BT-E6010 BT-E8010 BT-E8020 SM-BCE60

EC-E6000

**TL-DUE60** 

**RT-EM300** 

**RT-EM600** 

**RT-EM800** 

**RT-EM810** 

**RT-EM900** 

**RT-EM910** 

TL-FC38

# **Dealer's Manual**



# CONTENTS

| IMPORTANT NOTICE | iv |
|------------------|----|
| TO ENSURE SAFETY | v  |

# Chapter1 INSTALLATION

1-1

| INSTALLATION                                                      | 1-2  |
|-------------------------------------------------------------------|------|
| Names of parts                                                    | 1-4  |
| Product specifications                                            | 1-5  |
| Installing the cycle computer                                     | 1-6  |
| Installing and removing the cycle computer                        | 1-7  |
| Adjusting the angle of the cycle computer                         | 1-7  |
| Using the cable band to attach the assist switch to the handlebar | 1-8  |
| Installing the assist switch                                      | 1-8  |
| Installing the battery mount                                      | 1-10 |
| Installing the battery                                            | 1-25 |
| Removing the battery                                              | 1-27 |
| Installing the speed sensor                                       | 1-30 |
| Mounting the magnet                                               | 1-31 |

# Chapter2 INSTALLING AND WIRING THE DRIVE UNIT

2-1

| INSTALLING AND WIRING THE DRIVE UNIT                              | 2-2  |
|-------------------------------------------------------------------|------|
| Installing the drive unit                                         | 2-2  |
| Drive unit wiring diagram                                         | 2-3  |
| Connecting the power cord                                         | 2-4  |
| Installing the ferrite core (DU-E6001/E6010/E6050)                | 2-5  |
| Connecting the electric wire                                      | 2-6  |
| Connecting the assist switch and drive unit to the cycle computer | 2-6  |
| Connecting the speed sensor to the drive unit                     | 2-7  |
| Connecting the light to the drive unit                            | 2-7  |
| Installing the ferrite core (MU-S705)                             | 2-10 |
| Installing the crank and front chainring                          | 2-11 |
| Measuring and adjusting the chain tension                         | 2-13 |

# Chapter3 CHARGING THE BATTERY

| CHARGING THE BATTERY        |     |
|-----------------------------|-----|
| Introduction                | 3-2 |
| Proper use of the battery   | 3-2 |
| Charging procedures         | 3-2 |
| About the charger LED lamp  | 3-6 |
| About the battery LED lamps | 3-6 |
| Turning the power ON / OFF  | 3-8 |

3-1

4-1

6-1

# Chapter4 CYCLE COMPUTER DISPLAY AND SETTING

| CYCLE COMPUTER DISPLAY AND SETTING                    |      |
|-------------------------------------------------------|------|
| Names and functions of the parts of the assist switch | 4-2  |
| Basic screen display of the cycle computer            | 4-3  |
| Changing the settings                                 | 4-14 |
| Error messages on the cycle computer                  | 4-36 |

# Chapter5 CONNECTION AND COMMUNICATION WITH PC 5-1

| CONNECTION AND COMMUNICATION WITH PC                      | 5-2 |
|-----------------------------------------------------------|-----|
| Drive unit setting backup function for the cycle computer | 5-2 |
| Settings customizable in E-TUBE PROJECT                   | 5-3 |
| Connecting to the PC                                      | 5-4 |

# Chapter6 MAINTENANCE

| MAINTENANCE6                  | 5-2 |
|-------------------------------|-----|
| Replacing the front chainring | 6-2 |

# **IMPORTANT NOTICE**

• This dealer's manual is intended primarily for use by professional bicycle mechanics.

Users who are not professionally trained for bicycle assembly should not attempt to install the components themselves using the dealer's manuals. If any part of the information on the manual is unclear to you, do not proceed with the installation. Instead, contact your place of purchase or a bicycle dealer for their assistance.

- Make sure to read all instruction manuals included with the product.
- Do not disassemble or modify the product other than as stated in the information contained in this dealer's manual.
- All dealer's manuals and instruction manuals can be viewed on-line on our website (http://si.shimano.com).
- For consumers who do not have easy access to the internet, please contact a SHIMANO distributor or any of the SHIMANO offices to obtain a hardcopy of the User's Manual.
- Please observe the appropriate rules and regulations of the country, state or region in which you conduct your business as a dealer.

#### For safety, be sure to read this dealer's manual thoroughly before use, and follow it for correct use.

The following instructions must be observed at all times in order to prevent personal injury and physical damage to equipment and surroundings. The instructions are classified according to the degree of danger or damage which may occur if the product is used incorrectly.



Failure to follow the instructions will result in death or serious injury.



Failure to follow the instructions could result in death or serious injury.



Failure to follow the instructions could cause personal injury or physical damage to equipment and surroundings.

# **TO ENSURE SAFETY**

## A DANGER

#### Be sure to also inform users of the following:

#### Handling the battery

- Do not deform, modify, disassemble or apply solder directly to the battery. Doing so may cause leakage, overheating, bursting, or ignition of the battery.
- Do not leave the battery near sources of heat such as heaters. Do not heat the battery or throw it into a fire. Doing so may cause bursting or ignition of the battery.
- Do not subject the battery to strong shocks or throw it. If this is not observed, overheating, bursting, or fire may occur.
- Do not place the battery into fresh water or sea water, and do not allow the battery terminals to get wet. Doing so may cause overheating, bursting, or ignition of the battery.
- Use the SHIMANO specified charger and observe the specified charging conditions when charging the specified battery. Not doing so may cause overheating, bursting, or ignition of the battery.

# 

• Be sure to follow the instructions provided in the manuals when installing the product. It is recommended that you use only genuine SHIMANO parts. If parts such as bolts and nuts become loose or damaged, the bicycle may suddenly fall over, which may cause serious injury.

In addition, if adjustments are not carried out correctly, problems may occur, and the bicycle may suddenly fall over, which may cause serious injury.

• Example Se sure to wear safety glasses or goggles to protect your eyes while performing maintenance tasks such as replacing parts.

- For information on products not explained in this manual, refer to the manuals provided with each product.
- After reading the dealer's manual thoroughly, keep it in a safe place for later reference.

#### Be sure to also inform users of the following:

- Be careful not to let yourself be distracted by the cycle computer display while riding the bicycle. Otherwise, you may fall off the bicycle.
- Before riding, check that the wheels are secured. Otherwise, you may fall off the bicycle and be seriously injured.
- Be sufficiently familiar with how to start the power assisted bicycle before riding on busy streets. Otherwise, you may start the bicycle abruptly and have an accident.
- Make sure that the light is on during night riding.
- Do not disassemble the product. Disassembling it may cause injury to persons.
- When charging the battery while it is installed on the bicycle, do not move the bicycle. The battery charger's power plug may not be completely inserted into the outlet, which may lead to fire.
- Do not inadvertently touch the drive unit when it has been continuously used for a long period of time. The surface of the drive unit becomes hot and could cause burns.

#### TO ENSURE SAFETY

#### Lithium Ion Battery

- If any liquid leaking from the battery gets into your eyes, immediately wash the affected area thoroughly with clean water such as tap water without rubbing your eyes, and seek medical advice immediately. If this is not done, the battery liquid may damage your eyes.
- Do not recharge the battery in very humid places or the outdoors. If this is not observed, electric shocks may result.
- Do not insert or remove the plug while it is wet. If this is not observed, electric shocks may result. If there is water leaking out of the plug, dry it thoroughly before inserting it.
- If the battery does not become fully charged after 2 hours of charging, immediately unplug the battery from the outlet and contact the place of purchase. Doing otherwise may cause overheating, bursting, or ignition of the battery.
- Do not use the battery if it has any noticeable scratches or other external damage. Doing so may cause bursting, overheating or problems with operation.
- The operating temperature ranges for the battery are given below. Do not use the battery in temperatures outside these ranges. If the battery is used or stored in temperatures outside these ranges, fire, injury or problems with operation may occur.
- 1. During discharge: -10 °C 50 °C
- 2. During charging: 0 °C 40 °C

#### Items related to installation to and maintenance of the bicycle

- Be sure to remove the battery and charger before wiring or attaching parts to the bicycle. Otherwise, an electric shock may result.
- Maintenance interval depends on the usage and riding circumstances. Clean the chain with an appropriate chain cleaner regularly. Never use alkali based or acid based solvents such as rust cleaners. If these solvents are used, the chain may break and cause serious injury.

#### Be sure to also inform users of the following:

- Observe the instructions in the user's manual for the bicycle, in order to ride safely.
- Periodically check the battery charger and adapter, particularly the cord, plug, and case, for any damage. If the charger or adapter is broken, do not use it until it has been repaired.
- Use the product under the direction of a safety supervisor or the directions for use. Do not allow physically, sensory, or mentally impaired persons, inexperienced persons, or persons with no required knowledge including children to use this instrument.
- Do not allow children to play near the product.
- If any malfunction or trouble occurs, consult the place of purchase.
- Never modify the system. This may cause a malfunction in the system.

#### Lithium Ion Battery

- Do not leave the battery in a place exposed to direct sunlight, inside a vehicle on a hot day, or other hot places. This may result in battery leakage.
- If any leaked fluid gets on your skin or clothes, wash it off immediately with clean water. Otherwise, the leaked fluid may damage your skin.
- Store the battery in a safe place out of the reach of infants and pets.

#### Be sure to also inform users of the following:

- Be sure to attach dummy plugs to any unused ports.
- For installation and adjustment of the product, consult a dealer.
- The units are designed to be fully waterproof to withstand wet weather riding conditions. However, do not deliberately place them into water.
- Do not clean the bicycle with a high-pressure washer. If water gets into any of the components, operating problems or rusting may result.
- Handle the components carefully, and avoid subjecting them to any strong shocks.
- Do not place the bicycle upside down. Doing so may damage the cycle computer or shift switch.
- Although the bicycle still functions as a normal bicycle even when the battery is removed, the light does not turn on if it is connected to the electric power system. Be aware that using the bicycle under these conditions will be considered non-observance of the road traffic laws in Germany.
- When carrying the bicycle in a car, remove the battery from the bicycle and place it on a stable surface in the car.
- Before connecting the battery, make sure that there is no water collecting in the connector where the battery will be connected.
- When charging the battery while it is mounted on the bicycle, be careful of the following:
- When charging, make sure there is no water on the charging port or the charger plug.
- Check that the battery mount is locked before charging.
- Do not remove the battery from the battery mount while charging.
- Do not ride the bicycle with the battery charger mounted on.
- Close the charging port cap when not charging.
- Stabilize the bicycle to ensure that it does not collapse during charging.
- The use of a genuine SHIMANO battery is recommended. If using a battery from another manufacturer, make sure to carefully read the instruction manual for the battery before use.
- It may not be possible to turn the power on from the cycle computer (SC-E6010) when the cycle computer is used or left for long periods of time at low temperatures. Press the battery's power button to turn the power on. If the power still does not turn on, contact the place of purchase.
- Some of the important information in this dealer's manual can also be found on the device labels.
- The number found on the battery key is necessary when purchasing spare keys. Store it carefully.
- Use a damp cloth with the water well wrung out, when cleaning the battery and plastic cover.
- If you have any questions about the use and maintenance of the product, consult the dealer where you made the purchase.
- Contact the place of purchase for updates to the component software. The most up-to-date information is available on the SHIMANO website. For details, refer to the "Connection and communication with the PC" section.
- Products are not guaranteed against natural wear and deterioration from normal use and aging.
- For maximum performance we highly recommend SHIMANO lubricants and maintenance products.

#### Lithium Ion Battery



#### Disposal information for countries outside the European Union

This symbol is only valid within the European Union. Follow local regulations when disposing of used batteries. If you are not sure, consult the place of purchase or a bicycle dealer.

#### Items related to installation to and maintenance of the bicycle

- Do not use thinner or other solvents to clean any of the components. Such substances may damage the surfaces.
- You should periodically wash the chainrings in a neutral detergent. In addition, cleaning the chain with neutral detergent and lubricating it can be an effective way of extending the useful life of the chainrings and the chain.
- The proper assistance cannot be achieved unless the proper settings have been made (installation of the crank in the proper position, proper adjustment of the chain tension, etc.). Be particularly careful with these settings for the DU-E6010/DU-E6012 which is compatible with coaster brakes.

The actual product may differ from illustrations, as this manual is intended chiefly to explain the procedures for using the product.

# **Chapter1 INSTALLATION**

# INSTALLATION

#### List of tools to be used

The following tools are required to assemble the product.

| Component                   | Where to use                       | Tool                               |
|-----------------------------|------------------------------------|------------------------------------|
|                             | Handlebar fixing bolt              | Screwdriver [#2]                   |
| Cycle computers             | Angle adjustment screw             | Screwdriver [#2]                   |
| Assist switch<br>(SW-E6000) | Fixing bolt                        | Screwdriver [#2]                   |
| Assist switch<br>(SW-E6010) | Fixing bolt                        | 3 mm hexagon wrench                |
| Battery Mount               | Key unit<br>Mount lower case       | 3 mm hexagon wrench                |
| (SM-BME61)                  | Key unit cover<br>Mount upper case | Screwdriver [#1]                   |
|                             | Mount lower case                   | 3 mm hexagon wrench / 8 mm spanner |
| Battery mount<br>(BM-E8010) | Key unit                           | 3 mm hexagon wrench                |
|                             | Key unit cover                     | 2.5 mm hexagon wrench              |
|                             | Mount upper case                   | 2.5 mm hexagon wrench              |
|                             | Mount lower case                   | 5 mm hexagon wrench                |
| Battery mount<br>(BM-E8020) | Mount upper case                   | Screwdriver [#2]                   |
|                             | Key cylinder                       | 2 mm hexagon wrench                |
|                             | Key unit                           | 5 mm hexagon wrench                |
|                             | Key unit cover                     | Screwdriver [#2]                   |

| Component                  | Where to use             |             | Tool                        |
|----------------------------|--------------------------|-------------|-----------------------------|
| Speed sensor<br>(SM-DUE10) | Speed sensor fixing bolt | 4           | 4 mm hexagon wrench         |
| Speed sensor<br>(SM-DUE11) | Speed sensor fixing bolt | <b>1</b>    | Hexalobular [#10]           |
| Magnet unit                | Mounting screw           | <b>(</b>    | Screwdriver [#2]            |
| Electric wire              | Connector                | TL-EW02     | TL-EW02                     |
| Light adapter              | Unit fixing screw        | <b>(</b>    | Screwdriver [#2]            |
| Drive Unit                 | Frame installation bolt  |             | M8 bolt and nut-compatible* |
| Drive Unit                 | Cover fixing bolt (M3)   | <b>(</b> #2 | Screwdriver [#2]            |
| Front chainring            | Lock ring                | TL-FC32     | TL-FC32 / 36+TL-FC38        |
| Crank arm                  | Crank installation bolt  | l4mm        | 14 mm socket wrench         |
| Chain                      | Chain                    |             | TL-DUE60                    |

\* For information on compatible tools, contact a manufacturer of completed bicycles.

Names of parts

## Names of parts

#### In the case of mechanical gear shifting system



| R1-EM600<br>RT-EM800<br>RT-EM810<br>RT-EM900<br>RT-EM910                                                                                                                                                                                                                                                                                                                               |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| * 3 If the firmware version of the drive<br>unit is 3.2.6 or lower, the battery<br>may not operate properly. Update<br>the firmware version via E-TUBE<br>PROJECT.                                                                                                                                                                                                                     |
| Wire harness E-TUBE                                                                                                                                                                                                                                                                                                                                                                    |
|                                                                                                                                                                                                                                                                                                                                                                                        |
| <ul> <li>The drive specification may be of the belt type. In this case, the front chainring, rear sprocket and belt are supplied by the belt's manufacturer. Also, for details concerning assembly and adjustment, refer to the technical information provided by the belt manufacturer.</li> <li>Maximum cable length (EW-SD50)         <ul> <li>(a) ≤ 1600 mm</li> </ul> </li> </ul> |
|                                                                                                                                                                                                                                                                                                                                                                                        |
|                                                                                                                                                                                                                                                                                                                                                                                        |

(A) Cycle computer

(C) Front chainring

Speed sensor

(external type)

(external type)

(G) Battery Mount

(H) Battery charger

(I) Light adapter

(K) Battery

(J) Drive unit cover

(L) Battery Mount

(M) Speed sensor

(O) Battery mount

(Q) Disc brake rotor

(built-in type) (P) Speed sensor

(external type)

(external type)

(N) Battery (built-in type) BT-E8020\*3

(B) Assist switch

(D) Crank arm

(E) Drive unit/

(F) Battery

SC-E6000/

SC-E6010

SW-E6000 SW-E6010

SM-CRE60

FC-E6000

FC-E6010

DU-E6000

DU-E6001

DU-E6010

DU-E6050 DU-E6002

DU-E6012

BT-E6000

BT-E6001\*3

SM-BME60

BM-E6000

EC-E6000

SM-DUE01

SM-DUE60

BT-E6010

BT-E8010\*3

SM-BME61

BM-E6010 BM-E8010

SM-DUE10

BM-E8020

SM-DUE11

RT-EM300

RT-EM600 **RT-EM800** RT-EM810 **RT-EM900** 

\*1: SM-BCE60 +SM-BCC1 \*2:

#### Product specifications

## In the case of electronic internal geared hub system



# Product specifications

| Operating temperature range:<br>During discharge | -10 – 50 °C                                                                                                                                     | Battery type           | Lithium Ion Battery                                                                                                                             |
|--------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| Operating temperature range:<br>During charging  | 0 – 40 °C                                                                                                                                       | Nominal capacity       | Refer to the user's manual for the<br>battery "UM-70F0A". For the latest<br>information on manuals, see the<br>website (http://si.shimano.com). |
| Storage temperature                              | -20 – 70 °C                                                                                                                                     | Rated voltage          | 36 V DC                                                                                                                                         |
| Storage temperature (Battery)                    | -20 – 60 °C                                                                                                                                     | Drive unit type        | Midship                                                                                                                                         |
| Charging voltage                                 | 100 – 240 V AC                                                                                                                                  | Motor type             | Brush-less DC                                                                                                                                   |
| Charging time                                    | Refer to the user's manual for the<br>battery "UM-70F0A". For the latest<br>information on manuals, see the<br>website (http://si.shimano.com). | Rated drive unit power | 250 W                                                                                                                                           |

\* The range of the assist function speed is different depending on the specifications. DU-E6000/E6001/E6010: 25 km/h or less

DU-E6050: 20 mile/h or less

Installing the cycle computer

# Installing the cycle computer



Open the clamp **(B)** and attach it to the handlebar.



- (A) Handlebar fixing bolt
- (B) Clamp
- (C) Adapter

#### Handlebar compatibility table



Installing and removing the cycle computer

# Installing and removing the cycle computer



# Adjusting the angle of the cycle computer



b Using the cable band to attach the assist switch to the handlebar

# Using the cable band to attach the assist switch to the handlebar



# Installing the assist switch



#### Installing the assist switch

## Example of routing the electric wire



# Installing the battery mount

# SM-BME60 / BM-E6000



#### <For SM-BME60>

|   | Secure the key unit <b>(G)</b> to the mount lower case <b>(A)</b> by tightening M4 bolt <b>(B)</b> and <b>(C)</b> . | Tightening torque     (B) 1.6 - 1.8 N·m                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|---|---------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ľ |                                                                                                                     | (C) 1.6 - 1.8 N·m                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 2 | Align the plug <b>(F)</b> with the mount lower case <b>(A)</b> .                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 3 | Assemble the mount upper case <b>(D)</b> with the mount lower case <b>(A)</b> by 2 bolts <b>(E)</b> .               | Tightening torque         Image: training torque |

#### Chapter1 INSTALLATION

Installing the battery mount

#### <For BM-E6000>



#### Chapter1 INSTALLATION

#### Installing the battery mount



Align the mounting holes in the carrier with those in the battery mount. Insert hexagon socket head cap screws (A) into the upper part of the battery mount and tighten it to the carrier. (A) Hexagon socket head cap screw (M5) (not included with the product)

#### NOTE

Make sure that the charging port cap is closed securely.



Bolts and nuts are not included with SHIMANO products. Use those supplied by the manufacturer. For information on the tightening torques,

contact the manufacturer of the carrier.

## SM-BME61 / BM-E6010



Attach the mount lower case (E) to the mounting holes in the frame, insert the mount fixing bolts (C) into the washers (D), and secure the case using the bolts. Then, temporarily attach the key unit (B) with the key unit fixing bolts (A).

- (A) Key unit fixing bolt (M5)
- **(B)** Key unit (not included with the product)
- (C) Mount fixing bolt (M5)
- (D) Washers
- (E) Mount lower case



#### NOTE

Key unit is not included with SHIMANO products.



Adjust the position of the key unit to allow a clearance of 223 mm between (a) and (b) shown in the illustration. Temporarily attach the key unit cover and perform adjustment to make sure that the battery can be smoothly connected and disconnected and no noise will be produced due to looseness during traveling. Then, fully tighten the key unit fixing bolts (A).



3

Installing the battery mount



(L)

(K)

(ľ

(N)

(M)

#### <SM-BME61>

Fully tighten the key unit cover fixing bolts (J) to attach the key unit cover (I).

Mount the battery rattle prevention spacer (K). When mounting the battery rattle prevention spacer (K), peel the release liner from the double-sided seal (L) on the back of the battery rattle prevention spacer and mount.

Insert the plug (F) into the mount lower case (M). Insert the plug (F) between the mount upper case (G), and secure them using the mount upper case fixing bolts (H).

#### <BM-E6010>

Fully tighten the key unit cover fixing bolts (J) to attach the key unit cover (I).

Mount the battery rattle prevention spacer (K). When mounting the battery rattle prevention spacer (K), peel the release liner from the double-sided seal (L) on the back of the battery rattle prevention spacer and mount.

Fully open the charging port cap (N), and insert the plug (F) into the mount lower case (M). Fit the plug (F) between the two parts of the mount upper case (G), and secure it using the mount upper case fixing bolts (H).

- (F) Plug
- (G) Mount upper case
- (H) Mount upper case fixing bolt (M3)
- (I) Key unit cover
- (J) Key unit cover fixing bolt (M4)
- (K) Battery rattle prevention spacer
- (L) Double-sided seal
- (M) Mount lower case
- (N) Charging port cap



#### NOTE

- Check that there is no oil, foreign objects, etc., on the adhesive surface of the double-sided seal (L) or on the surface to which the double-sided seal (L) is to be attached. If there is, remove it.
- For BM-E6010, make sure to pull open the charging port cap (N) fully before inserting the plug (F), as in the illustration. Inserting the plug with the cap closed will disrupt the proper opening/closing of the cap.



• Make sure that the charging port cap is closed securely.



#### BM-E8010







7

Installing the battery mount





8

Tighten on the mount upper case (V) using the mount upper case fixing bolts (M3) (W).

Route the power cord (Q) through the

Align the protruding parts of the mount

upper case (S) and mount lower case (T).

Pull the power cord **(Q)** until the rubber bush **(U)** is implanted in the cable

cable routing hole (R).

routing hole (R).

- (Q) Power cord
- (R) Cable routing hole
- (S) Mount upper case
- (T) Mount lower case
- (U) Rubber bush

(V) Mount upper case

(W) Mount upper case fixing bolt (M3)



#### BM-E8020

#### Assembly of the battery connection unit





Secure the mount lower case (F) to the frame by the tightening the mount fixing bolts (M8) (E).



(E) Mount fixing bolt (M8)

(F) Mount lower case

(G) Frame



Route the power cord (I) through the cable routing hole (K) in the mount lower case (J) and then tighten on the mount upper case (H) using the mount upper case fixing bolts (M3) (L).

- (H) Mount upper case
- (I) Power cord
- (J) Mount lower case
- (K) Cable routing hole
- (L) Mount upper case fixing bolt (M3)





#### Chapter1 INSTALLATION

Installing the battery mount



Align the fixing bolt holes in the key unit **(P)** with the frame mounting holes **(T)**.

Temporarily attach the key unit (P) to the frame (S) with the key unit fixing bolts (M8) (Q).

Attach the bolt fork end prevention rubbers **(R)**.

(P) Key unit

- (Q) Key unit fixing bolt (M8)
- (R) Bolt fork end prevention rubber
- (S) Frame
- (T) Frame mounting hole



Chapter1 INSTALLATION

Installing the battery mount

#### Attaching/detaching the battery on downward attachment/removal design frames



#### Attaching/detaching the battery on upward attachment/removal design frames



Installing the battery

# Installing the battery

# BT-E6000/BT-E6001/SM-BME60/BM-E6000



Set the battery on the mount rail from behind and slide it forward. Push it firmly into place.

#### NOTE

To prevent the battery from falling off, check to see that the battery is locked after installation.

### BT-E6010/SM-BME61/BM-E6010/BT-E8010/BM-E8010



Installing the battery

#### BT-E8020/BM-E8020

For the purposes of demonstration, these instructions take as an example a frame design where the battery is removed/installed from below.



Insert the battery (A) into the battery mount (B) until there is a click.When inserted until a click is heard,

the battery is locked automatically.

(A) Battery

(B) Battery mount

#### NOTE

- To prevent the battery from falling out, check to see that the battery is locked after installation.
- Before riding, make sure that the keyhole cap and charging port cap are closed.
- To prevent the battery from falling out, do not ride the bicycle with the key inserted. Keyhole cap



Charging port cap

Removing the battery

## Removing the battery

## BT-E6000/BT-E6001/BT-E6010/BT-E8010

The following description may not be applicable as different types of keys are available.



Removing the battery



#### NOTE

Hold the battery firmly and be careful that it does not drop when removing or carrying it.

## BT-E8020

• For the purposes of demonstration, these instructions take as an example a frame design where the battery is removed/installed from below.

• If using a battery cover manufactured by another company, remove the battery cover before removing the battery.

| 1 | (A)        | Remove the keyhole cap <b>(A)</b> .                                                                                                                                                                  | <b>(A)</b> Keyhole cap                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|---|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2 | (B)<br>(C) | Insert the key <b>(B)</b> into the key cylinder <b>(C)</b><br>in the battery mount.                                                                                                                  | <ul> <li>(B) Key</li> <li>(C) Key cylinder</li> <li>(C) Key cylinder<!--</th--></li></ul> |
| 3 |            | To unlock the battery, turn the key <b>(B)</b><br>clockwise and push it in. When the<br>battery lock is unlocked, the plate spring<br>holds the battery in place, preventing it<br>from falling out. |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |



Remove the key (**B**) from the key cylinder (**C**), close the keyhole cap (**A**), and detach the battery.

#### NOTE

- Support the battery with your hand when detaching to make sure that it does not fall out.
- Do not attach or detach the battery with the key left inserted into the key cylinder or the keyhole cap left open. The battery may be damaged from contact with the handle of the key or the keyhole cap.
Installing the speed sensor

# ■ Installing the speed sensor

#### SM-DUE10





Mounting the magnet

# Mounting the magnet

#### SM-DUE10

Magnet mounting position



# How to mount the magnet



## Chapter1 INSTALLATION

#### Mounting the magnet

#### SM-DUE11



Use the special magnet model for the disc brake rotor.

(A) Magnet unit

(B) Speed sensor

#### NOTE

Refer to General Operations for installation of the disc brake rotor.

Installing the drive unit

# **INSTALLING AND WIRING THE DRIVE UNIT**

# Installing the drive unit



Drive unit wiring diagram

# Drive unit wiring diagram

Below is an example of wiring on a carrier type battery.



- (A) Light connector
- (B) Speed sensor connector
- (C) E-TUBE connector for cycle computers, motor units and rear derailleurs
- (D) Ferrite core\*

\* May not be included, depending on the product's specifications.

#### NOTE

Be sure to attach dummy plugs to any unused ports.



- The left illustration shows an example of wiring.
- The light connector can be used through both ports (A).
- The E-TUBE connector for cycle computers and motor units can be used through both ports **(C)**.

Connecting the power cord

# Connecting the power cord

#### Connecting to the drive unit



(A) Power cord connector

(B) Drive unit receptacle

## Disconnecting from the drive unit



Installing the ferrite core (DU-E6001/E6010/E6050)

# ■ Installing the ferrite core (DU-E6001/E6010/E6050)

If a ferrite core is included with unit or battery mount, install it by following the procedure described below. Depending on the specifications, a ferrite core may not be included with drive unit, so installation is not required.



#### Connecting the electric wire

# Connecting the electric wire





# (A) TL-EW02(B) Plug

until it clicks in place.

#### **NOTE** Use the SHIMANO original tool for installation and removal of the electric wire. When installing the electric wire, do not forcibly bend the plug. It may result in a poor contact. When connecting the electric wire, push it in



Connecting the speed sensor to the drive unit

# Connecting the speed sensor to the drive unit

Connect the speed sensor unit electric wire to the drive unit speed sensor connector (B) using the TL-EW02 (A).

- TL-EW02 (A).
- (A) TL-EW02
- (B) Speed sensor connector

# Connecting the light to the drive unit

DU-E6002/E6012



Connecting the light to the drive unit



Attach the front light cable and tail light cable to the terminals and secure them with the mounting bolts.

(A) Front light cable

(B) Taillight cable



#### DU-E6000/E6001/E6010/E6050

To connect the light using the light adapter, carry out wiring as follows.



Connecting the light to the drive unit



a manufacturer of completed bicycles.

Installing the ferrite core (MU-S705)

# Installing the ferrite core (MU-S705)

If a ferrite core is included with MU-S705, install it by following the procedure described below. Depending on the specifications, a ferrite core may not be included with MU-S705, so installation is not required.



Install the ferrite core **(A)** onto electric wire for motor unit **(B)** and electric wire for cycle computer **(C)**.

- (A) Ferrite core
- (B) Electric wire (EW-SD50) for motor unit
- (C) Electric wire (EW-SD50) for cycle computer

# 2

Make sure that the electric wires are not pinched and firmly secure the ferrite core.

- Then, fix the ferrite core with the zip tie **(D)**.
- The zip ties are included with MU-S705.

#### (D) Zip tie

#### NOTE

- Check that the ferrite core tabs are firmly secured.
- Do not cut off the excess portion of the zip tie. The cut surface of the zip tie may scratch the cable or case.
- Do not drop the ferrite core or subject it to any shocks. Subjecting the ferrite core to shocks will cause it to break or crack, rendering it unusable.



Pass the zip tie through projection **(E)** located at the top of the ferrite core. Bundle together the electric wires and peripheral wires, and fix them with the zip tie. (E) Projection

Installing the crank and front chainring

# Installing the crank and front chainring

Perform the procedure below for all models, regardless of whether with powered or mechanical gear shifting.



Installing the crank and front chainring



2-12

Measuring and adjusting the chain tension

# Measuring and adjusting the chain tension

When using an internal geared hub, it is necessary to adjust the chain tension.

#### Measure and adjust the chain tension manually.



Adjust so that there is 15 mm or more of slack in the chain.

#### Measure and adjust chain tension with the chain tension measurement tool (TL-DUE60).

Set the chain in place, then apply pressure from the top or bottom of the chain with the chain tension measurement tool.

#### When measuring and adjusting the chain tension from the top of the chain:



- (A) Chain tension measurement tool (TL-DUE60)
- (B) Projection part

Measuring and adjusting the chain tension

#### When measuring and adjusting the chain tension from the bottom of the chain:



(A) Chain tension measurement tool (TL-DUE60)

(B) Projection part

# **Chapter3 CHARGING THE BATTERY**

Introduction

# **CHARGING THE BATTERY**

# Introduction

The battery cannot be used immediately after purchase as it will be in deep sleep mode. Charging the battery with the dedicated battery charger will release the battery from deep sleep mode, allowing the battery to be used. The battery can be used when the LED on it turns on. The battery can also be released from deep sleep mode by connecting to E-TUBE PROJECT when the bicycle is fitted with all components.

# Proper use of the battery

Charging can be carried out at any time regardless of the amount of charge remaining, but you should fully charge the battery in the following cases. Be sure to use the dedicated charger to charge the battery.

• The battery is uncharged at the time of shipment. Before riding, be sure to charge the battery until it is fully charged.

If the battery has become completely discharged, charge it as soon as possible. If you leave the battery uncharged, the battery may deteriorate.

- If the bicycle will not be ridden for a long time, store with the battery level at around 70%. Charge the battery every six months to prevent it from fully discharging.
- Do not connect to E-TUBE PROJECT while the battery is being charged.

The use of a genuine SHIMANO battery is recommended. If using a battery from another manufacturer, make sure to carefully read the instruction manual for the battery before use.

• Connect to E-TUBE PROJECT and click [Connection check] to confirm whether the battery in use is a genuine SHIMANO battery or another brand.

# Charging procedures

#### When charging the battery alone

#### <EC-E6000>/<BT-E6000/BT-E6001/BT-E6010>



Connect the battery charger's power plug to the outlet.

(A) Charging plug

(B) Adapter

#### Chapter3 CHARGING THE BATTERY

#### Charging procedures



Insert adapter **(B)** into the battery's charging port **(C)**.

- \* When inserting the adapter into the charging port, insert it so that the charging plug is positioned below the adapter. The adapter cannot be inserted if the charging plug is above the adapter.
- \* Charge the battery on a flat surface indoors.

(C) Charging port(D) Battery

#### <EC-E6000>/<BT-E8010/BT-E8020>



Chapter3 CHARGING THE BATTERY

#### Charging procedures

#### <SM-BCE60>/<BT-E6000/BT-E6001/BT-E6010>



## When charging the battery while it is mounted on the bicycle

#### <EC-E6000>/<BT-E6000/BT-E6001/BT-E6010/BT-E8010/BT-E8020>

Connect the charger's power plug to the outlet.

#### Charging procedures

Insert the charging plug (C) into the charging port (B) on the battery mount (A) or the battery (D).

- \* Place the battery charger on a steady surface such as the floor before charging.
- \* Stabilize the bicycle to ensure that it does not collapse during charging.

- (A) Battery mount
- (B) Charging port
- (C) Charging plug
- (D) Battery



2

About the charger LED lamp

# About the charger LED lamp



After charging has started, the LED lamp (A) on the charger lights up.

| e<br>Lit up        | Charging<br>(Within 1 hour after the<br>completion of charging)              |
|--------------------|------------------------------------------------------------------------------|
| )<br>Blinking      | Charging error                                                               |
| ●<br>Turned<br>off | Battery disconnected<br>(1 hour or more after the<br>completion of charging) |

(A) Charger LED lamp

# A DANGER

Use the battery and charger combination specified by the company for charging and follow the charging conditions specified by the company. Not doing so may cause overheating, bursting, or ignition of the battery.

#### NOTE

If the bicycle is stored for an extended period of time immediately after purchase, you will need to charge the battery before using the bicycle. Once the battery is charged, it starts to deteriorate slightly.

# About the battery LED lamps



You can check the current charging status on the battery level lamp (A) located on the battery.

(A) Battery LED lamp

### Charging-in-progress indication

| Battery level indication*1 | Battery level |
|----------------------------|---------------|
| •<br>•                     | 0 - 20%       |
|                            | 21 - 40%      |
| ••*                        | 41 - 60%      |
| •••                        | 61 - 80%      |
| ••••                       | 81 - 99%      |
|                            | 100%          |

\*1 •: Not lit •: Lit up 👾: Blinking

About the battery LED lamps

# **Battery level indication**

The current battery level can be checked by pressing the battery's power button.

| Battery level indication*1                | Battery level                                                     |
|-------------------------------------------|-------------------------------------------------------------------|
| $\bullet \bullet \bullet \bullet$         | 100 - 81%                                                         |
| $\bullet \bullet \bullet \bullet \bullet$ | 80 - 61%                                                          |
|                                           | 60 - 41%                                                          |
|                                           | 40 - 21%                                                          |
| $\bullet \bullet \bullet \bullet$         | 20 - 1%                                                           |
|                                           | 0% (When battery is not installed on bicycle)                     |
| • • • •                                   | 0% (When battery is installed on bicycle)<br>Power off / Shutdown |

\*1 •: Not lit •: Lit up 🔆: Blinking

# **Error indication**

System errors and similar warnings are indicated by the battery LED lamps through various lighting patterns.

| Error indication type            | Indication condition                                                                                                                | Lighting pattern *1 | Recovery                                                                                                                                                                                              |
|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|---------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| System error                     | Communication error with the bicycle system.                                                                                        | ``, ● ● ● ●         | Make sure that the cable is not loose or improperly connected.<br>If the situation does not improve, contact an agency.                                                                               |
| Temperature<br>protection        | If the temperature exceeds<br>the guaranteed operating<br>range, the battery output is<br>turned off.                               | <b>∭ ● ● ● ●</b>    | Leave the battery in a cool place away from direct sunlight until the internal temperature of the battery decreases sufficiently. If the situation does not improve, contact an agency.               |
| Security<br>authentication error | This is displayed if a<br>genuine drive unit is not<br>connected.<br>This is displayed if any of<br>the cables are<br>disconnected. | ו••                 | Connect a genuine battery and drive unit.<br>Check the condition of the cables.<br>If the situation does not improve, contact an agency.                                                              |
| Charging error                   | This is displayed if an error occurs during charging.                                                                               | ו••                 | Remove the connector between the battery and charger, and press the power switch with only the battery connected.<br>If an error appears with only the battery connected, contact an agency.          |
| Battery malfunction              | Electrical failure inside the battery.                                                                                              | ☀∙∙∙⊭               | Connect the charger to the battery and then remove the charger. Press<br>the power switch with only the battery connected.<br>If an error appears with only the battery connected, contact an agency. |

\*1 ●: Not lit ●: Lit up 🔆: Blinking

Turning the power ON / OFF

# Turning the power ON / OFF

#### Automatic power off function

If the bicycle has not moved for over 10 minutes, the power will automatically turn off.

#### Turning the power ON and OFF via the cycle computer



### Turning the power ON and OFF via the battery



Press the power button **(A)** on the battery.

The LED lamps will light up indicating remaining battery capacity.

#### (A) Power button

# • When turning on the power, check that the battery is firmly attached to the holder.

- Power cannot be turned on while charging.
- Do not place your foot on the pedals when turning on. A system error may result.



BT-E8010/BT-E8020 can be forced to power off by holding down the power button for 6 seconds.

Names and functions of the parts of the assist switch

X

# CYCLE COMPUTER DISPLAY AND SETTING

The following explains the operation procedure for cases where the switch settings are set to the default values.

# Names and functions of the parts of the assist switch



A Changing the cycle computer display

- X When switching assist modes: the level of assistance becomes stronger When shifting gears: pedaling becomes heavier
- Y When switching assist modes: the level of assistance becomes weaker When shifting gears: pedaling becomes lighter



Υ

- A Changing the cycle computer display Switching between automatic and manual gear shifting
- X When switching assist modes: the level of assistance becomes stronger When shifting gears: pedaling becomes heavier
- Y When switching assist modes: the level of assistance becomes weaker When shifting gears: pedaling becomes lighter

Basic screen display of the cycle computer

# Basic screen display of the cycle computer



(A) Current speed Displays the current speed. (B) Battery level indicator Displays the current battery level. (C) Speed unit display The display can be switched between km/h and mph. (D) Assist mode Displays the current assist mode. (E) Gear position and traveling data display Displays the currently set gear position or the traveling data. Operate the assist switch to change the display for SC-E6000 from the gear position display to the traveling data display. (F) Current time Displays the current time. (G) Gear shifting mode The current gear shifting mode is displayed as following. SC-E6000: [A] (Auto)/[M] (Manual) SC-E6010: [Auto]/[Manual] (H) Light icon Indicates that the batterypowered light is on.

(I) Assist gauge Displays the assistance.

Basic screen display of the cycle computer

| SC-E6000> |               |  |
|-----------|---------------|--|
| Dispidy   | Dattery level |  |
|           | 100 - 81%     |  |
|           | 80 - 61%      |  |
|           | 60 - 41%      |  |
|           | 40 - 21%      |  |
|           | 20 - 1%       |  |
|           | 0%            |  |

You can check the battery level on the cycle computer while riding.

(B) Battery level indicator



When the traveling data display **(E)** is set to [RANGE], the battery level is not displayed.

<SC-E6010>

B

| Display | Battery level |  |
|---------|---------------|--|
|         | 100%          |  |
| \$      | \$            |  |
|         | 0%            |  |

Basic screen display of the cycle computer



**(D)** Changing the assist mode display

Basic screen display of the cycle computer



#### NOTE

- The Walk assist mode function may not be able to be used in certain regions.
- When [WALK] is displayed, the mode changes to [OFF] if Assist-Y on the assist switch is not operated for 1 minute or longer.



- If the bicycle does not move after the walk assist function turns on, the function automatically stops. To restart the walk assist function, release the assist switch and press and hold down Assist-Y again.
- The walk assist function can operate at a maximum of 6 km/h.
- The assistance level and speed vary with the gear position.

Basic screen display of the cycle computer





#### NOTE

- The Walk assist mode function may not be able to be used in certain regions.
- When [WALK] is displayed, the mode changes to [OFF] if Assist-Y on the assist switch is not operated for 1 minute or longer.



- If the bicycle does not move after the walk assist function turns on, the function automatically stops. To restart the walk assist function, release the assist switch and press and hold down Assist-Y again.
- The walk assist function can operate at a maximum of 6 km/h.
- The assistance level and speed vary with the gear position.

Basic screen display of the cycle computer



Basic screen display of the cycle computer





Displays traveling data. The type of traveling data displayed changes each time you tap Assist-A.





| Display                                     | Details                                                         |
|---------------------------------------------|-----------------------------------------------------------------|
| 1                                           | Gear *5<br>(displayed only<br>when motor unit is<br>connected.) |
| 1 • • • 5 • • •                             | Start gear *4<br>(when setting start<br>mode)                   |
| DST<br>109.7 km                             | Traveling distance                                              |
| ODO<br>11097 km                             | Cumulative<br>distance                                          |
| RANGE<br>97 km                              | Maximum<br>traveling<br>distance*1, 3                           |
| RANGE   HIGH 61 km   NORM 77 km   ECO 97 km | Maximum<br>traveling distance<br>(optional)*2                   |
| <b>ТІМЕ</b><br>143 h 29 m                   | Traveling time<br>(optional)*2                                  |
| AVG<br>16.8 <sup>km/h</sup>                 | Average speed<br>(optional)*2                                   |
| MAX<br>16.8 <sup>km/h</sup>                 | Maximum speed<br>(optional)*2                                   |



- \* 1 When [RANGE] is displayed, the battery level and walk assist mode are not displayed. The traveling range should be used as a reference only.
- \* 2 Optional item: You can configure the display settings in E-TUBE PROJECT. For details, refer to "Connection and communication with the PC"-"Settings customizable in E-TUBE PROJECT".
- \* 3 When walk assistance is functioning, the on screen display [RANGE] changes to [RANGE ---].
- \* 4 When start mode is functioning, the starting gear position during automatic shifting down function use is displayed.
- \* 5 The gear position is only displayed when in the powered gear shifting mode.

Basic screen display of the cycle computer

#### Turning the battery-powered light on or off

#### <SC-E6000>



Basic screen display of the cycle computer

#### <SC-E6010>



The light turns off when the battery's power is turned off. When the battery power is off, the light is off.
Basic screen display of the cycle computer

## Switching the gear shifting mode



Basic screen display of the cycle computer

## Clearing the traveling distance

The traveling distance can be cleared in the main screen. If a battery-powered light is connected and configured, clear the traveling distance (DST) as described under "Changing the settings" - "Clear".

\* When using the SC-E6000, this function can only be used when no light is connected.





- If you do not operate the system for five seconds, the DST indication stops blinking and the display returns to the basic screen.
- When the traveling distance is cleared, TIME, AVG, and MAX are also cleared.

DST

109.7 kr

## Changing the settings

## Starting the setting menu



Changing the settings



| Settable items           | Details                     |  |
|--------------------------|-----------------------------|--|
| Clear                    | Clear settings              |  |
| Clock                    | Clock setting               |  |
| Start mode <sup>*2</sup> | Start mode setting          |  |
| Backlight                | Backlight setting           |  |
| <b>B</b> 1 1 . *1        | Backlight brightness        |  |
| Brightness               | setting                     |  |
| Веер                     | Beep setting                |  |
| Unit                     | Switching between km        |  |
| om                       | and mile                    |  |
| Language                 | Language setting            |  |
| Font color <sup>*1</sup> | Font color setting          |  |
| A diuct*2                | Adjusting the electronic    |  |
| Aujust                   | gear shifting unit          |  |
| Auto*2                   | Adjusting the gear shifting |  |
| Auto                     | timing                      |  |
| Exit                     | Return to the main screen   |  |

\* 1: This menu is only for the SC-E6010.

\* 2: This operation is only possible with electronic gear shifting.

## Changing the settings

## Clear

Clear the traveling distance. Or return the display setting to default.



| Item    | Details                                 |  |
|---------|-----------------------------------------|--|
| Exit    | Return to the Setting menu screen       |  |
| DST     | Clearing the traveling distance         |  |
| Default | Reset the SC display setting to default |  |

Default value set in the SC display setting

| ltem                                 | Default value |  |
|--------------------------------------|---------------|--|
| Backlight                            | ON            |  |
| Веер                                 | ON            |  |
| Unit                                 | km            |  |
| Language                             | English       |  |
| <sc-e6010><br/>Brightness</sc-e6010> | 3             |  |
| <sc-e6010><br/>Font color</sc-e6010> | White         |  |

Changing the settings





When the traveling distance is cleared, TIME, AVG, and MAX are also cleared.

## Clock

Configure the clock setting.



Press Assist-X to increase the numbers.

Press Assist-Y to decrease the numbers.

To be continued on next page

## Changing the settings



## Start mode

Set the start gear when using start mode function.



| Item | Details    |  |
|------|------------|--|
| OFF  | No setting |  |
| 2    | 2-speed    |  |
| 3    | 3-speed    |  |
| 4    | 4-speed    |  |
| 5    | 5-speed    |  |

#### NOTE

When in a lower gear than the one set while stopped, the gear will not shift up automatically.



Even with auto gear shifting enabled, when the bicycle is stopped, gear position will return to the start mode start gear that was set.

## Backlight

Configure the display backlight setting.



| Item   | Details                                                              |  |
|--------|----------------------------------------------------------------------|--|
| ON     | Keep light always on                                                 |  |
| OFF    | Keep light always off                                                |  |
| MANUAL | Turns on and off in<br>conjunction with the<br>battery-powered light |  |

## Brightness <SC-E6010>

The brightness of the backlight can be adjusted as needed.



## Beep

The beep sound can be turned on/off.



| ltem | Details       |
|------|---------------|
| ON   | Enable beeps  |
| OFF  | Disable beeps |
|      |               |



Even when [Beep] is set to [OFF], a beep will sound when there is a misoperation, system error, etc.

## Unit

Distance units (km/miles) can be switched.



| Item | Details            |
|------|--------------------|
| km   | Displayed in km    |
| mile | Displayed in miles |

## Language

Configure the language setting.



| Language |  |  |  |
|----------|--|--|--|
| English  |  |  |  |
| French   |  |  |  |
| German   |  |  |  |
| Dutch    |  |  |  |
| Italian  |  |  |  |
| Spanish  |  |  |  |

Font color <SC-E6010>

The font color can be changed.



|       | Settable items |  |
|-------|----------------|--|
| /hite |                |  |
| ack   |                |  |

## Adjust

Gear shifting adjustment is performed with the electronic gear shifting unit.

## 

- Improperly large adjustment may cause free spinning of the pedals during pedaling, resulting in an accidental fall.
- Perform adjustment only when gear shifting feels unusual. Under normal conditions, performing unnecessary adjustment may worsen gear shifting performance.





- Gear shifting adjustment can only be performed when an electronic internal geared hub is connected.
- The settings have a range of -4 to 4.

## If the adjustment value is [0]





## No apparent change

Adjust the adjustment value by 1 speed in the same direction and check the gear shifting operation again.

If the condition has improved, see "The condition has improved" to continue.

If the condition has worsened, see "The condition has worsened" to continue.



## The condition has worsened Adjust the adjustment value by 2 speeds in the opposite direction and check the gear shifting operation again. Then, adjust the value by 1 speed in the same direction and check until any noise or unusual feeling is gone. <SC-E6000> <u>10:12</u> 10:12 œ C Adjust Adjust -1 1 3 **OK OK** Cancel Cancel <SC-E6010> 00:09 ØD 00:09 IC Adjust Adjust F + 1 OK OK Cancel Cancel

#### To be continued on next page

4

Finally, go for an actual ride and check for any noise or unusual feeling.

## If the adjustment value is not [0]



Changing the settings



3

Finally, go for an actual ride and check for any noise or unusual feeling.

## Auto

When the gear shifting mode is set to auto, the timing at which gears shift can be adjusted.



## Changing the settings

## NOTE

• For SC-S705, pressing the shift up and shift down switches at the same time allows toggling between auto and manual gear shifting modes but gear shifting timing cannot be adjusted.



## Exit

Close the setting menu and returns to the basic screen.

| 1 | Press the Assist-X or Assist-Y to move the cursor to [Exit].                         |
|---|--------------------------------------------------------------------------------------|
| 2 | Pressing the Assist-A exits the setting menu and takes you back to the basic screen. |
| 4 |                                                                                      |

#### Changing the settings

## Update confirmation window for the drive unit settings backup data

The cycle computer has a function to automatically back up drive unit settings.

In the following cases, when the cycle computer power is turned on, a window confirming whether to update the backup data is displayed:

- Reinstalling the cycle computer on a bicycle with different settings
- If the drive unit settings have been changed via E-TUBE PROJECT



If the settings cannot be accessed due to a drive unit malfunction, they can be accessed using E-TUBE PROJECT.

Error messages on the cycle computer

## Error messages on the cycle computer

## Warnings



| Code | Display preconditions                                                                                           | Operational restrictions while<br>warning is displayed                                           | Remedy                                                                                                  |
|------|-----------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|
|      |                                                                                                                 |                                                                                                  | Contact your place of purchase or a local bicycle dealer for their assistance.<br><sc-e6010></sc-e6010> |
| W031 | The chain tension may<br>not yet be adjusted or<br>the crank may not be<br>installed in the proper<br>position. | The assist functions do not<br>work. (However, electronic gear<br>shifting will still function.) | W031<br>Li<br>Yes<br>No                                                                                 |

Error messages on the cycle computer

## List of warnings

| Code | Display preconditions                                                                  | Operational restrictions while<br>warning is displayed                                                                                                  | Remedy                                                                                                                                                                                                                                                                                                                                                      |
|------|----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| W010 | The temperature of the drive unit is high.                                             | The level of assistance may decrease.                                                                                                                   | Stop using the assist function until the temperature of the drive unit drops.<br>If the situation does not improve, consult an agency.                                                                                                                                                                                                                      |
| W011 | The traveling speed cannot be detected.                                                | The maximum speed up to<br>which power assistance is<br>provided may decrease. (Power<br>assistance is provided up to 25<br>km/h (20 mph) in top gear.) | <ul> <li>Check the following:</li> <li>Whether the speed sensor is installed in the correct position.</li> <li>Whether the magnet included with the disc brake rotor has not come off.</li> <li>Refer to the Disc Brake section of General Operations for steps on reattaching the magnet. If the situation does not improve, consult an agency.</li> </ul> |
| W012 | The crank may be<br>installed in the wrong<br>direction.                               | -                                                                                                                                                       | Re-install the crank in the specified direction, then turn the power back on.                                                                                                                                                                                                                                                                               |
| W030 | Two or more assist<br>switches are connected<br>to the system.                         | Gear shifting is not available for electronic gear shifting derailleurs.                                                                                | Change the assist switch to the gear shifting switch,<br>or connect only one assist switch and turn the power ON again.<br>If the situation does not improve, consult an agency.                                                                                                                                                                            |
| -    | A communication error<br>between the drive unit<br>and the motor unit was<br>detected. | Gear shifting is not available for<br>electronic gear shifting<br>derailleurs.                                                                          | Check that the cable is properly connected between the drive unit and<br>the motor unit.<br>If the situation does not improve, consult an agency.                                                                                                                                                                                                           |

# Errors

If an error message is displayed on the entire screen, follow one of the procedures below to reset the display.

- Press the power switch of the battery.
- Remove the battery from the mount.

| <sc-e6000></sc-e6000> | <sc-e6010></sc-e6010> |
|-----------------------|-----------------------|
| <b>A</b><br>E010      | E010                  |

NOTE

If resetting does not solve the problem or the same problem occurs frequently, consult an agency.

Error messages on the cycle computer

## List of errors

| Code | Display preconditions                                                                                           | Operational restriction when an error is being displayed                                         | Remedy                                                                                                                                                                                                                                                                                                     |
|------|-----------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| E010 | A system error was detected.                                                                                    | Power assistance is not provided during riding.                                                  | Press the power switch of the battery to turn on the power again.<br>If the situation does not improve, consult an agency.                                                                                                                                                                                 |
| E012 | The initialization of the torque sensor failed.                                                                 | Power assistance is not provided during riding.                                                  | With your foot off the pedal, press the power switch of the battery to<br>turn on the power again.<br>Refer to "Measuring and adjusting the chain tension", then check that<br>the chain tension is appropriate.<br>If the situation does not improve, consult an agency.                                  |
| E013 | An error was detected<br>in the drive unit's<br>firmware.                                                       | Power assistance is not provided during riding.                                                  | Check whether the speed sensor is installed in the correct position.<br>If the speed sensor is not in the correct position, the error will be<br>resolved by installing it in the correct position and riding the bicycle<br>for a little while.<br>If the error is still not resolved, consult an agency. |
| E014 | The speed sensor may<br>be installed in the<br>wrong position.                                                  | Power assistance is not provided during riding.                                                  | Check whether the speed sensor is installed in the correct position.<br>If the speed sensor is not in the correct position, the error will be<br>resolved by installing it in the correct position and riding the bicycle<br>for a little while.<br>If the error is still not resolved, consult an agency. |
| E020 | A communication error<br>between the battery<br>and drive unit was<br>detected.                                 | Power assistance is not provided during riding.                                                  | Check that the cable between the drive unit and battery is properly connected.<br>If the situation does not improve, consult an agency.                                                                                                                                                                    |
| E021 | Battery connected to<br>drive unit conforms with<br>system standards but is<br>not supported.                   | Power assistance is not provided during riding.                                                  | Consult an agency.                                                                                                                                                                                                                                                                                         |
| E022 | Battery connected to<br>drive unit does not<br>conform with system<br>standards.                                | Power assistance is not provided during riding.                                                  | Consult an agency.                                                                                                                                                                                                                                                                                         |
| E030 | A setting error was detected.                                                                                   | Power assistance is not provided during riding.                                                  | Press the power switch of the battery to turn on the power again. If the situation still does not improve, consult an agency.                                                                                                                                                                              |
| E031 | The chain tension may<br>not yet be adjusted or<br>the crank may not be<br>installed in the proper<br>position. | The assist functions do not<br>work. (However, electronic gear<br>shifting will still function.) | Consult an agency.                                                                                                                                                                                                                                                                                         |
| E033 | The current firmware is not compatible with this system.                                                        | Power assistance is not provided during riding.                                                  | Connect to E-TUBE PROJECT, then update the firmware for all units to the latest version.                                                                                                                                                                                                                   |
| E043 | The cycle computer's firmware may be partially corrupt.                                                         | Power assistance is not provided during riding.                                                  | Consult an agency.                                                                                                                                                                                                                                                                                         |

# Chapter5 CONNECTION AND COMMUNICATION WITH PC

Chapter5 CONNECTION AND COMMUNICATION WITH PC

Drive unit setting backup function for the cycle computer

# CONNECTION AND COMMUNICATION WITH PC

You can connect the bicycle (system or components) to a PC via a PC linkage device to carry out tasks such as customizing single components or the whole system and updating their firmware.

You need E-TUBE PROJECT to configure SHIMANO STEPS and update firmware. Download E-TUBE PROJECT from our support website (http://e-tubeproject.shimano.com). For information on how to install E-TUBE PROJECT, check the E-TUBE support website. For information on how to use E-TUBE PROJECT on your PC, refer to the help manual for E-TUBE PROJECT.

| SHIMANO ©tube Project                                                                                                                 | English                             |
|---------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|
| Application for E-tube Project                                                                                                        | About application<br>How to install |
| E-tube_Proj_V_2_5_1.zip (60.8 MB)<br>Vindows VP 32bit (SP3 or higher) Vindows Visia 32bi04bit Vindows 8 32bi04bit Vindows 8 32bi04bit |                                     |
| E-tube_Proj_V_2_2_3.zip (36.6 MB)<br>Vindows VP 32bit64bit (SP3 or higher)<br>Vindows Visia 32bit64bit<br>Vindows 7 32bit64bit        |                                     |

#### NOTE

- You need SM-PCE1 and SM-JC40/JC41 to connect SHIMANO STEPS to a PC. They are not required if there is an available port.
- Firmware is subject to change without notice.
- PC connection and communication are not possible during charging.
- Do not connect to E-TUBE PROJECT while the battery is being charged.

## Drive unit setting backup function for the cycle computer

To check the drive unit settings backed up to the cycle computer, export the PDF report from the E-TUBE PROJECT [Unit log acquisition] menu. When exchanging the drive unit, send the report along with the unit to your place of purchase or a local bicycle dealer.

Settings customizable in E-TUBE PROJECT

# Settings customizable in E-TUBE PROJECT

| Switch function setting |                                            | Changes the functions to assign to switches A, X, and Y of SW-E6000, SW-E6010 or switch X and Y of |  |  |
|-------------------------|--------------------------------------------|----------------------------------------------------------------------------------------------------|--|--|
|                         |                                            | SW-S705. Functions that can be assigned vary depending on the type of switch.                      |  |  |
|                         |                                            | • SW-E6000/SW-E6010: The same function cannot be assigned to different switches.                   |  |  |
|                         |                                            | • SW-S705: The same function can be assigned to different switches.                                |  |  |
| Switch mode setting     |                                            | Sets SW-E6000/SW-E6010 to be used for either assist mode switching or gear shifting.               |  |  |
|                         | Light connection                           | Sets whether to use a light.                                                                       |  |  |
| Drive unit<br>setting   | Start mode                                 | Switches the start mode on or off. You can change gear position when on is selected.               |  |  |
|                         | Automatic gear<br>shifting                 | Auto gear shifting can be enabled or disabled. The timing for gear shifting can also be adjusted.  |  |  |
|                         | Display units                              | Switches the display unit between km and mile.                                                     |  |  |
|                         | Time setting                               | Sets the time.                                                                                     |  |  |
|                         | Backlight setting                          | Switches the backlight of the cycle computer on or off.                                            |  |  |
|                         | Backlight brightness<br>setting (SC-E6010) | The backlight's brightness can be adjusted.                                                        |  |  |
|                         | Beep setting                               | Switches the beep sound on or off.                                                                 |  |  |
| Display monitor         | Display language                           | You can choose from English, French, German, Dutch, Spanish, and Italian.                          |  |  |
| settings                | Font color setting<br>(SC-E6010)           | The font color can be set to white or black.                                                       |  |  |
|                         | Traveling time                             | Switches the traveling time indication on or off.                                                  |  |  |
|                         | Average speed                              | Switches the average speed indication on or off.                                                   |  |  |
|                         | Maximum speed                              | Switches the maximum speed indication on or off.                                                   |  |  |
|                         | Range overview                             | Switches the traveling range list indication on or off.                                            |  |  |
| Motor unit gear setting |                                            | Switches MU-S705 between the 8-speed and 11-speed setting.                                         |  |  |
| Other functions         |                                            | • Error check                                                                                      |  |  |
|                         |                                            | Update firmware                                                                                    |  |  |
|                         |                                            | • Preset                                                                                           |  |  |
|                         |                                            | Unit log acquisition                                                                               |  |  |
|                         |                                            | • Customizing the motor unit (MU-S705)                                                             |  |  |
|                         |                                            | * For details, download E-TUBE PROJECT and refer to the manual provided.                           |  |  |

NOTE

When the SC-E6010 firmware is updated, the time set for the cycle computer is reset to match the computer's clock.

Connecting to the PC

# Connecting to the PC

# When connecting only individual units



NOTE

When connecting SW-E6000/SW-E6010, you need SM-JC40/41.

#### Connecting to the PC

## Connecting to the bicycle

## < When the cycle computer has an available port >



- (A) Assist switch
- (B) Drive Unit

## < When the cycle computer has no available port >



- (A) Assist switch
- (B) Drive Unit



# Chapter6 MAINTENANCE

Replacing the front chainring

# MAINTENANCE

# Replacing the front chainring

1

Perform replacement with the chain installed to the rear wheel. Remove the crank arm cap, then remove the crank mounting bolt with a 14 mm socket wrench. After that, remove the right side crank using TL-FC11.



While holding the wheel, use the SHIMANO original tool to loosen the lock ring in the direction shown in the illustration.







2

Replace the front chainring. To install a front chainring refer to steps 3 to 6 in "Installing and wiring the drive unit"-"Installing the crank and front chainring".



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Please note: specifications are subject to change for improvement without notice. (English)  $\circledast$  Feb. 2019 by SHIMANO INC. ITP