(English) DM-FC0002-16

# **Dealer's Manual**

ROAD	МТВ	Trekking
City Touring/ Comfort Bike	URBAN SPORT	E-BIKE

# Crankset

ROAD SORA FC-3503 FC-3550 CLARIS FC-2403 FC-2450 Non-Series FC-R350 FC-RS200 FC-RS200 FC-RS700 TOURNEY A070 FC-A070 FC-A073	MTB DEORE XT FC-M780 FC-M782 FC-M785 FC-M8000 SLX FC-M670 FC-M672 FC-M677 ZEE FC-M640 FC-M645 DEORE FC-M610 FC-M612 FC-M617 SHIMANO ALIVIO FC-M4000 FC-M4050 FC-M4060	TOURNEY FC-TX801 FC-TY701 ACERA FC-M3000 FC-M3000-8 Non-Series FC-M351 FC-M371 FC-M522 FC-M523 FC-M523 FC-M625 FC-M625 FC-M627 FC-M7700	Trekking DEORE XT FC-T780 FC-T781 DEORE LX FC-T671 DEORE FC-T611 ACERA FC-T3010 FC-T3010-8 SHIMANO ALIVIO FC-T4010 FC-T4060 Non-Series FC-T521 Comfort ALFINE FC-S501 NEXUS FC-C6000	SM-BB52 SM-BB93 SM-BB94-41A SM-BB72 SM-BBR60 BB-UN100 BB-UN101 BB-UN300 BB-ES300 BB-MT501 BB-MT500-PA BB-MT800 BB-RS500 BB-RS500 BB-RS500-PB
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# **IMPORTANT NOTICE**

- This dealer's manual is intended primarily for use by professional bicycle mechanics.
- Users who are not professionally trained for bicycle assembly should not attempt to install the components themselves using the dealer's manuals.
- If any part of the information on the manual is unclear to you, do not proceed with the installation. Instead, contact your place of purchase or a local bicycle dealer for their assistance.
- Make sure to read all instruction manuals included with the product.
- Do not disassemble or modify the product other than as stated in the information contained in this dealer's manual.
- All manuals and technical documents are accessible online at https://si.shimano.com.
- For consumers who do not have easy access to the internet, please contact a SHIMANO distributor or any of the SHIMANO offices to obtain a hardcopy of the User's Manual.
- Please observe the appropriate rules and regulations of the country, state or region in which you conduct your business as a dealer.

For safety, be sure to read this dealer's manual thoroughly before use, and follow it for correct use.

The following instructions must be observed at all times in order to prevent personal injury and physical damage to equipment and surroundings. The instructions are classified according to the degree of danger or damage which may occur if the product is used incorrectly.



DANGER

Failure to follow the instructions will result in death or serious injury.



**WARNING** 

Failure to follow the instructions could result in death or serious injury.



**CAUTION** 

Failure to follow the instructions could cause personal injury or physical damage to equipment and surroundings.

# TO ENSURE SAFETY

### **M** WARNING

- Be sure to follow the instructions provided in the manuals when installing the product.

  Only use SHIMANO genuine parts. If a component or replacement part is incorrectly assembled or adjusted, it can lead to component failure and cause the rider to lose control and crash.
- Wear approved eye protection while performing maintenance tasks such as replacing components.

#### Be sure to also inform users of the following:

- Never use alkali- or acid-based solvents such as rust cleaners. If those solvents are used the chain might break and cause serious injury.
- Clean the chain with an appropriate chain cleaner regularly. Intervals between maintenance depend on the use and riding circumstances.
- Check that there are no cracks in the crank arms before riding the bicycle. If there are any cracks, the crank arm may break and you may fall off the bicycle.
- Check the chain for any damage (deformation or cracking), skipping, or other abnormalities such as unintended gear shifting. The chain may break, and you may fall. If any problems are found, consult your place of purchase or a distributor.
- Be careful not to let the hemming of your clothes get caught in the chain while riding. Otherwise you may fall off the bicycle.

### ■ SAINT/ZEE

• Downhill bicycle riding and freeriding are inherently dangerous activities. It is strongly recommended that riders wear protective head and body gear and perform thorough safety checks of their bicycles before riding. Please remember that you are riding at your own risk and that you have to consider your experience and your skills very carefully. There is a risk of being involved in an accident that can result in a serious injury or even death.

#### For Installation to the Bicycle, and Maintenance:

#### ■ HOLLOWTECH II type

- Install the inner cover correctly. If it is not installed correctly, the axle may rust and become damaged, and the bicycle may fall over and serious injury may occur as a result.
- The two left crank screws should be tightened alternately in stages rather than each fully tightened at once. Use a torque wrench to check that the tightening torques are within the range of 12 14 N·m. Also, after riding approximately 100 km (60 miles), use a torque wrench to re-check the tightening torques. Thereafter, continue to check the tightening torques periodically. If the tightening torques are too weak or if the mounting screws are not tightened alternately in stages, the left crank may come off and the bicycle may fall over, and serious injury may occur as a result.

# **A** CAUTION

#### Be sure to also inform users of the following:

• Be careful not to touch the teeth of chainrings. There is a danger of injury.

#### **NOTICE**

#### Be sure to also inform users of the following:

- Before riding the bicycle, check that there is no play or looseness between connecting parts. Also, be sure to retighten the crank and pedals at periodic intervals.
- Be sure to keep turning the crank arm during the shift lever operation.

#### ■ MTB/Trekking

• When the chain is in any of the positions shown in the illustration, the chain may come into contact with the chaining or front derailleur and generate noise. If noise is a problem, shift the chain onto the next largest sprocket or the one after if the chain is in the position shown in Figure 1. Shift the chain onto the next smallest sprocket or the one after if it is in the position shown in Figure 2.

		-1		
	Double	Tri	Figure 2	
Chainring				
Sprocket				

#### **■**ROAD

• When the chain is in any of the positions shown in the illustration, the chain may come into contact with the chainring or front derailleur and generate noise. If the noise is a problem, shift the chain onto the next largest sprocket or the one after.

	Double	Tri	ple
Chainring			
Sprocket			

- Use a neutral detergent to clean the crank arm and the bottom bracket. Using alkaline or acidic detergents may cause discoloration.
- If pedaling performance does not feel normal, contact your place of purchase.
- Do not wash the bottom bracket with high-pressure jets of water. Water may enter the bearing section and cause noise or adhesion.
- The chainrings should be periodically washed with a neutral detergent. In addition, cleaning the chain with neutral detergent and lubricating it can be an effective way of extending the life of the chainrings and the chain.
- The cuffs of your clothing may get dirty from the chain while riding.
- Products are not guaranteed against natural wear and deterioration from normal use and aging.
- For maximum performance we highly recommend SHIMANO lubricants and maintenance products.

#### For Installation to the Bicycle, and Maintenance:

- When installing the pedals, apply a small amount of grease to the threads to prevent the pedals from sticking. Use a torque wrench to securely tighten the pedals. Tightening torque: 35 55 N·m. The right-hand crank arm has a right-hand thread, and the left-hand crank arm has a left-hand thread.
- If the bottom bracket shell is not parallel, gear shifting performance will drop.
- If the chain keeps coming off the gears during use, replace the chainrings and the chain.

#### ■ HOLLOWTECH II/2 piece crank

- When installing the left- and right-hand cups, apply grease and be sure to install the inner cover. Otherwise, the waterproofing performance will worsen.
- To ensure the best performance, be sure to use only the specified type of chain.
- If a squeaking noise is heard coming from the bottom bracket axle and the left crank arm connector, apply grease to the connector and then tighten it to the specified torque.
- If you feel any looseness in the bearings, the bottom bracket should be replaced.
- Use the specified chainring combination. If other chainring combinations are used, it can create poor shifting and cause the chain to jam, resulting in damage to the bicycle.

#### **■**OCTALINK type/SQUARE type

- Be sure to use only the applicable chain and bottom bracket.
- Apply grease to the bottom bracket before installing it.
- If you feel any looseness in the bottom bracket axle, the bottom bracket should be replaced.

#### ■ FC-M8000-B1/FC-M8000-B2

• Use FC-M8000-B1/FC-M8000-B2 with a specially designed frame.

The actual product may differ from the illustration because this manual is intended mainly to explain the procedures for using the product.



# LIST OF TOOLS TO BE USED

The following tools are needed for installation, adjustment, and maintenance purposes.

	Tool		Tool		Tool
5	5 mm hexagon wrench	TL-FC11	TL-FC11	TL-FC34	TL-FC34
8	8 mm hexagon wrench	TL-FC16	TL-FC16	TL-FC36	TL-FC36
10	10 mm hexagon wrench	TL-FC18	TL-FC18	TL-FC37	TL-FC37
15mm	15 mm spanner	TL-FC24	TL-FC24	TL-BB12	TL-BB12
16mm	16 mm spanner	TL-FC25	TL-FC25	TL-BB13	TL-BB13
17mm	17 mm spanner	TL-FC31	TL-FC31	TL-UN66	TL-UN66
	Soft face mallet	TL-FC32	TL-FC32	TL-UN74-S	TL-UN74-S
TL-FC10	TL-FC10	TL-FC33	TL-FC33	#30	Hexalobular [#30]

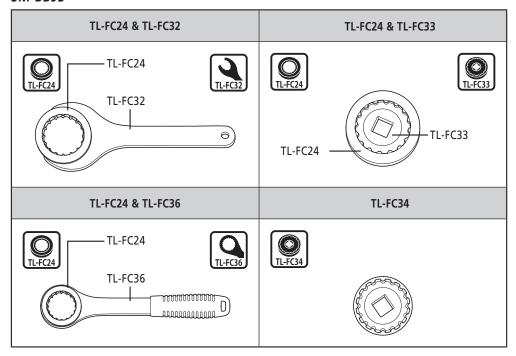


# **INSTALLATION**

## ■ List of tool combinations

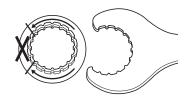
Use the tools in the correct combination.

#### SM-BB93



#### **NOTICE**

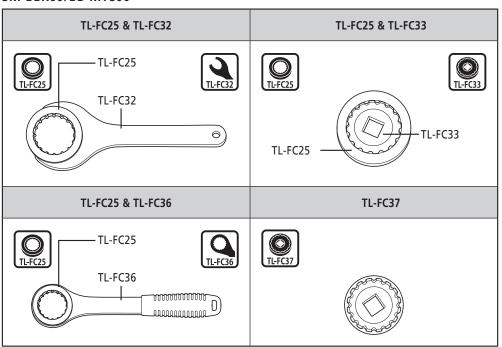
- For an impact wrench, use TL-FC34 for SM-BB93. Use TL-FC37 for SM-BBR60/ BB-MT800. Using other tools may damage the tool.
- TL-FC24/FC25 may become damaged and unusable after repeated use.
- When setting TL-FC24/FC25 in TL-FC32, check the possible setting position.



When setting in TL-FC32, check the possible setting position.

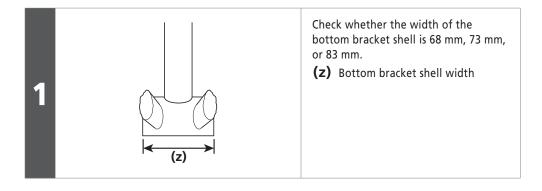
• Any position is possible when setting to TL-FC33/FC36.

#### SM-BBR60/BB-MT800



# ■ HOLLOWTECH II/2 piece crankset

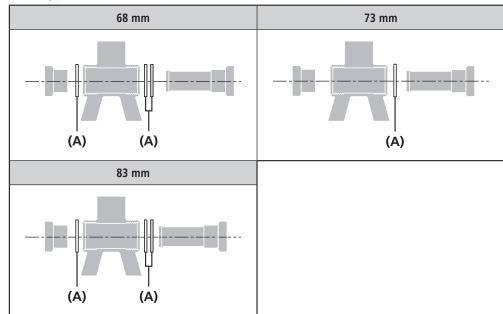
# Spacer installation method



Install the cups.

See the illustrations for band type, bracket type, and chain case stay type.

#### **Band type**



(A) 2.5 mm spacer

#### **NOTICE**

When installing the recommended ROAD bottom bracket, a spacer is not needed. Separate cups for ROAD and MTB are available. Use a cup that is compatible with the crankset.

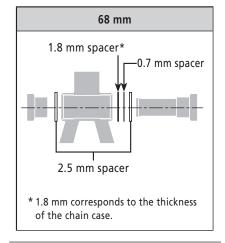
Refer to the following information for the details on the combination of each component.

<Current models>
https://productinfo.shimano.com
<Previous models>
https://productinfo.shimano.com/#/archive



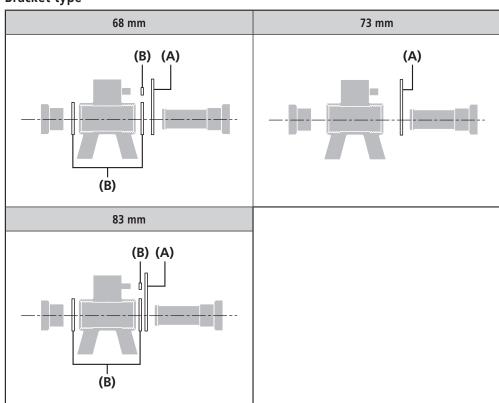
If using three 2.5 mm spacers with a band type and a bottom bracket shell having a width of 68 mm, install the three spacers so that there are two on the right and one on the left.

\* SM-BB93 is an aluminum spacer.



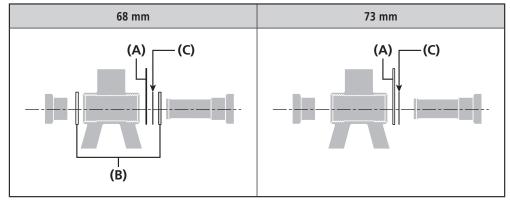
# HOLLOWTECH II/2 piece crankset

# **Bracket type**



- (A) BB mount-type bracket
- (B) 2.5 mm spacer

# Chain case stay type

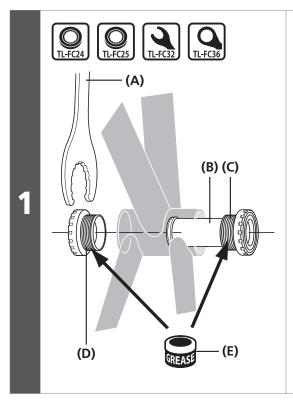


- (A) Chain case stay
- **(B)** 2.5 mm spacer
- **(C)** 0.7 mm spacer

#### **NOTICE**

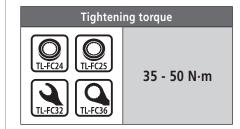
If not using a chain case, use a 1.8 mm spacer.

## Installation of the crank



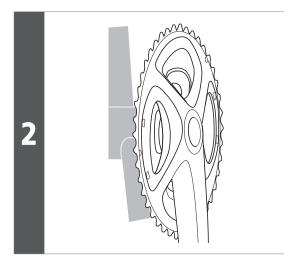
Grease the left- and right-hand cups and use the SHIMANO original tool to install the right-hand cup of the bottom bracket, the inner cover and the left-hand cup of the bottom bracket.

- (A) TL-FC32
- (B) Inner cover
- (C) Right-hand cup (left-hand thread) (Right-hand thread for 70 mm [M36])
- (D) Left-hand cup (right-hand thread)
- (E) Apply grease: Premium Grease (Y04110000)

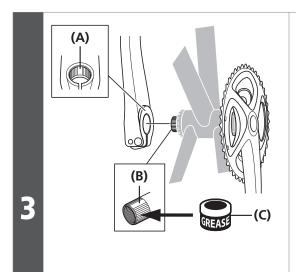


#### **NOTICE**

TL-FC24/FC25 are tightened by combining with TL-FC32/FC36.



Fully insert the right crank arm unit until it touches the bottom bracket.

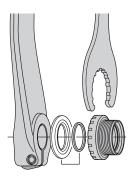


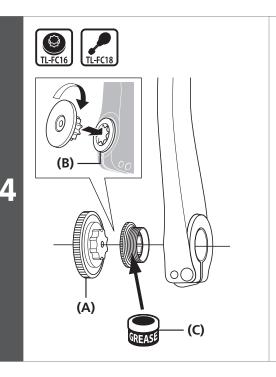
Set the wide groove area of the left crank arm into the axle of the right crank arm unit where the groove is wide.

- (A) Wide groove area (left crank arm)
- (B) Wide groove area (axle)
- (C) Apply grease:
  Premium Grease
  (Y04110000)

### **NOTICE**

Insert a spacer for the road bike triple specification and the comfort bike double guard specification.





Use the SHIMANO original tool to tighten the cap.

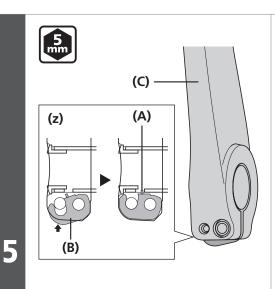
- (A) TL-FC16
- **(B)** Cap
- (C) Apply grease: Premium Grease (Y04110000)

## Tightening torque





0.7 - 1.5 N·m



Push in the stopper plate and check that the plate pin is securely in place, and then tighten the screws of the left crank arm.

(z) The illustration is of the left crank arm (cross-section)

- (A) Plate pin
- (B) Stopper plate
- (C) Left crank arm

# Tightening torque



12 - 14 N·m

### **NOTICE**

- The two screws should be tightened alternately in stages rather than each screw being fully tightened at once.
- For MTB/Trekking

  Spacers used vary according to the width of the bottom bracket shell. For details, refer to "Spacer installation method".
- Set the stopper plate in the correct direction as shown in illustration.

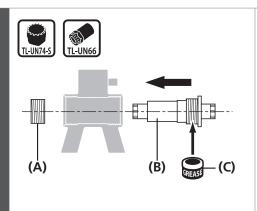






# ■ OCTALINK type

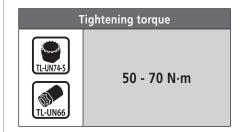
# Installation of the bottom bracket



Apply grease to the main body, and install using the SHIMANO original tool.

First install the main body, then the cup.

- (A) Cup
- (B) Body
- (C) Apply grease: Premium Grease (Y04110000)



#### **NOTICE**

If the cup is made of aluminum or steel Apply grease to the cup.

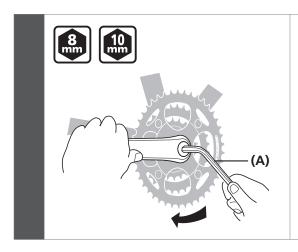


If the cup is made of plastic
Do not apply grease to the cup.



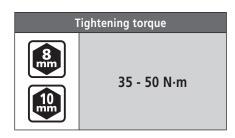


# Installation of the crankset



Use a hexagon wrench to install the crankset.

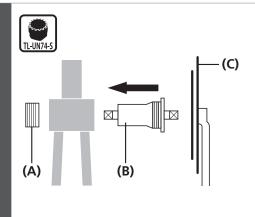
(A) 8 mm hexagon wrench/ 10 mm hexagon wrench





# ■ SQUARE type

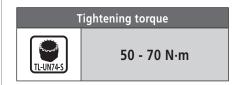
# Installation of the bottom bracket



Install using the SHIMANO original tool.

First install the main body, then the cup.

- (A) Cup
- (B) Body
- (C) Right crank



#### **NOTICE**

If the main body and cup are made of aluminum or steel

Apply grease to the main body and cup.



Apply grease: Premium Grease (Y04110000)

If the main body and cup are made of plastic

Do not apply grease to the main body or cup.

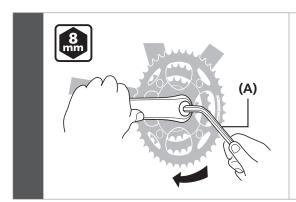






# Installation of the crankset

# When using a hexagon wrench



Use a hexagon wrench to install the crankset.

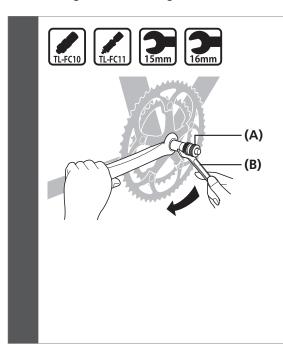
(A) 8 mm hexagon wrench

Tightening torque



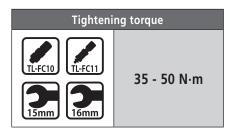
35 - 50 N·m

## When using SHIMANO original tools



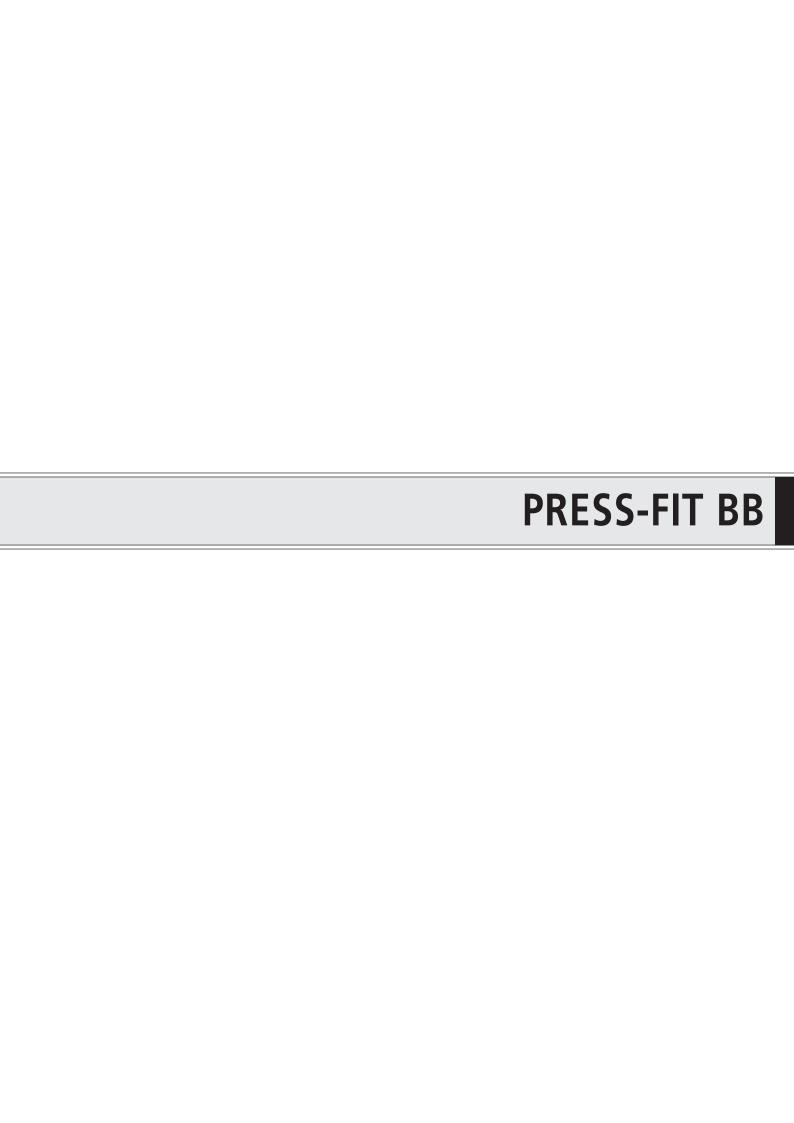
Use the SHIMANO original tool to install the crankset.

- (A) TL-FC10/TL-FC11
- **(B)** 15 mm spanner/16 mm spanner



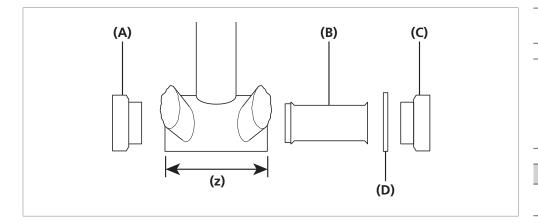


- When using TL-FC10, use a 16 mm spanner.
- When using TL-FC11, use a 15 mm spanner.



# PRESS-FIT BB

# **■** Bottom bracket cups



- (z) Bottom bracket shell width
- (A) Left-hand cup
- (B) Inner cover
- (C) Right-hand cup
- (D) 2.5 mm spacer

### **NOTICE**

Some models do not need spacers.

# ■ Assembly example

ROAD	Bottom bracket shell with 86.5 mm width	Use for a bottom bracket shell width of 86.5 mm. The 2.5 mm spacer is not necessary.      Use the inner cover.  The 2.5 mm spacer is not necessary.
	Bottom bracket shell with 92 mm width	<ul> <li>The 2.5 mm spacer is not needed for a bottom bracket shell width of 92 mm.</li> <li>Use the inner cover.</li> </ul>
МТВ	Bottom bracket shell with 89.5 mm width	For a bottom bracket shell width of 89.5 mm, insert the 2.5 mm spacer into the right-hand side (between the frame and the right-hand cup).      Use the inner cover.

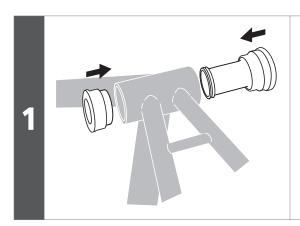
(A) 2.5 mm spacer

### **NOTICE**

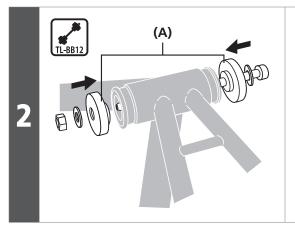
- If the frame has openings for the bottom bracket shell, attach an inner cover sleeve to prevent foreign objects from getting inside.
- If the frame has no openings inside the bottom bracket shell, it can be installed without the inner cover sleeve.



# **■** Installation

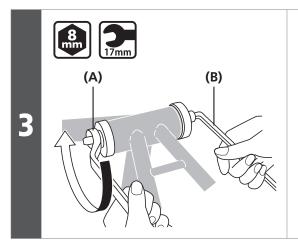


Insert the bottom bracket into the bottom bracket shell.



Insert the SHIMANO original tool into the bottom bracket.

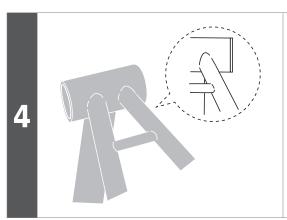
(A) TL-BB12



Press fit the bottom bracket by tightening with a spanner while making sure that the contact surface of the bottom bracket stays parallel to the contact surface of the bottom bracket shell.

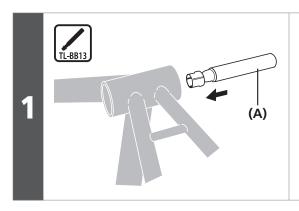
(A) 17 mm spanner

(B) 8 mm hexagon wrench



Check to confirm that there is no gap between the bottom bracket and the bottom bracket shell.

## Removal

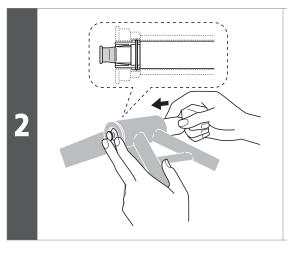


Insert the SHIMANO original tool into the bottom bracket.

(A) TL-BB13

### **NOTICE**

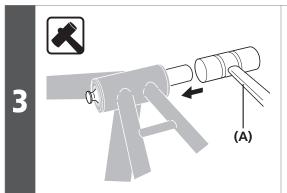
Do not reuse the cups as they can be damaged during removal.



As shown in the illustration, hold down the flap with your fingers and push it in from the opposite side. (When pushed in, the flap opens.)

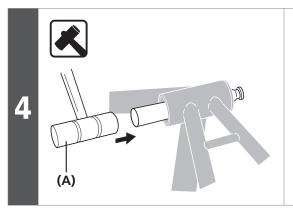


While holding down the end of the removal tool, push the tool in from the other side until it locks in place.



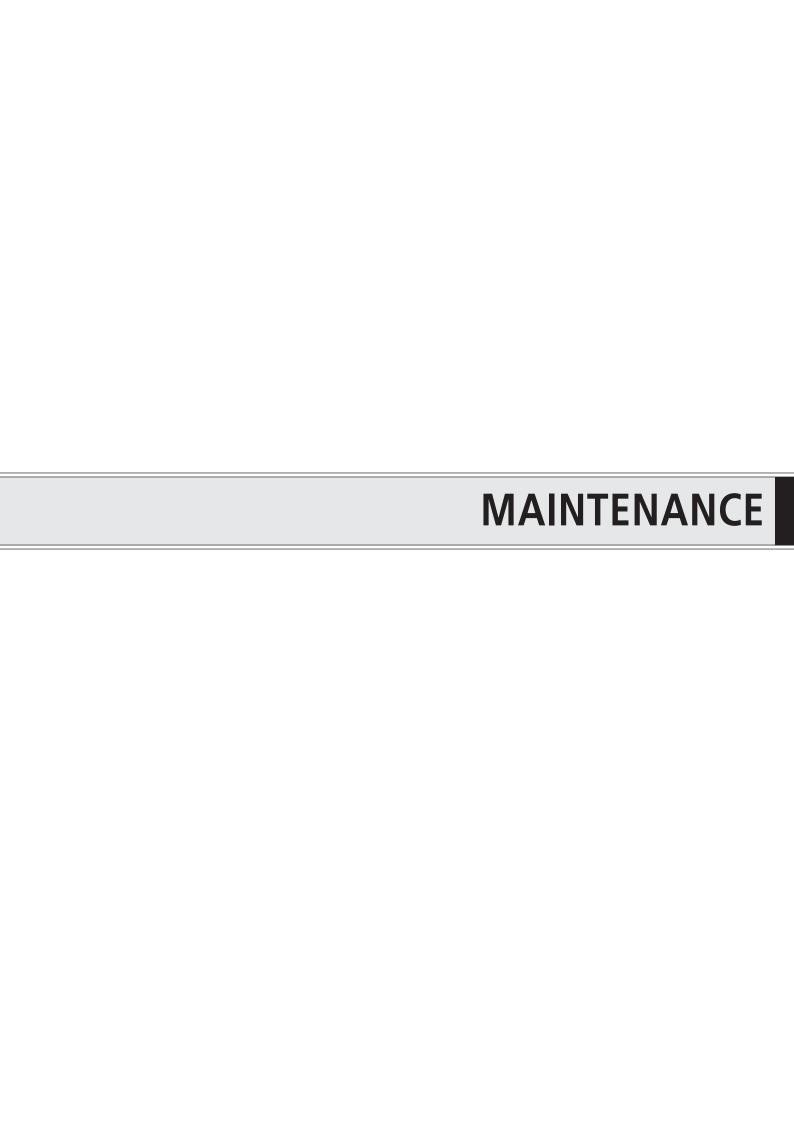
Tap the SHIMANO original tool with a soft face mallet until the end of the bottom bracket is ejected.

(A) Soft face mallet



Tap the opposite end of the bottom bracket in the same way and remove it

(A) Soft face mallet



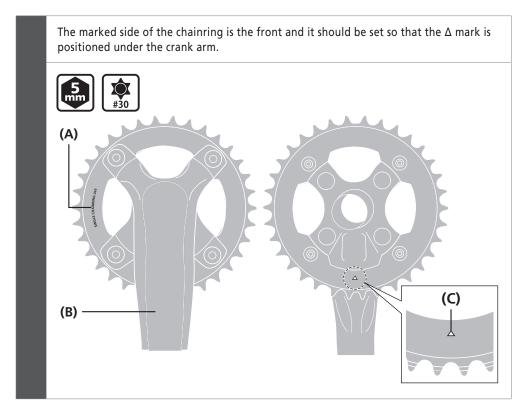
# **MAINTENANCE**

# ■ Replacing chainrings

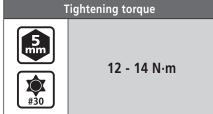
### **NOTICE**

For models that are not described here, refer to the section "INSTALLATION (CHAINRINGS)" in General Operations.

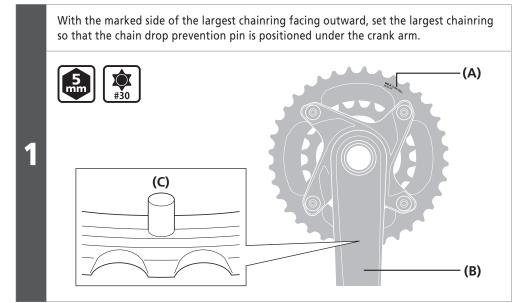
# Single chainring type



- (A) Mark
- (B) Crank arm
- (C) ∆ mark



# **Double chainring type**



- (A) Mark
- (B) Crank arm
- (C) Chain drop prevention pin



Set the smallest chainring so that the marked side faces inward and the alignment tab is positioned under the crank arm.

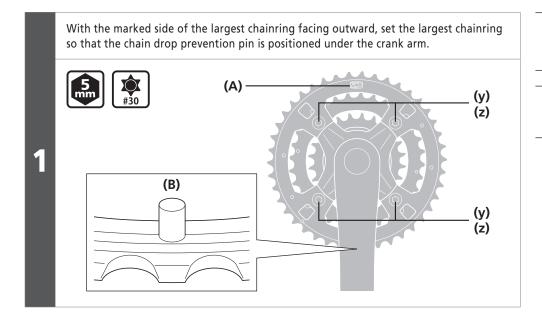
(A) Crank arm

(A)

(B) Alignment tab

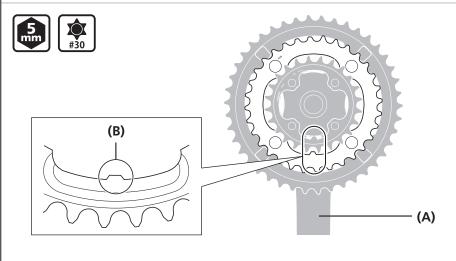


# Triple chainring type

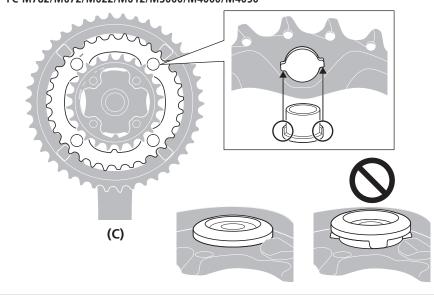


- (y) 5 mm hexagon wrench
- (z) Hexalobular [#30]
- (A) Mark
- (B) Chain drop prevention pin

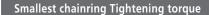
Set the middle chainring and the smallest chainring so that the marked sides face inward and the alignment tab on each chainring is positioned under the crank arm.



FC-M782/M672/M622/M612/M3000/M4000/M4050



- (A) Crank arm
- (B) Alignment tab
- (C) Inner side





16 - 17 N·m



Largest chainring / Middle chainring Tightening torque



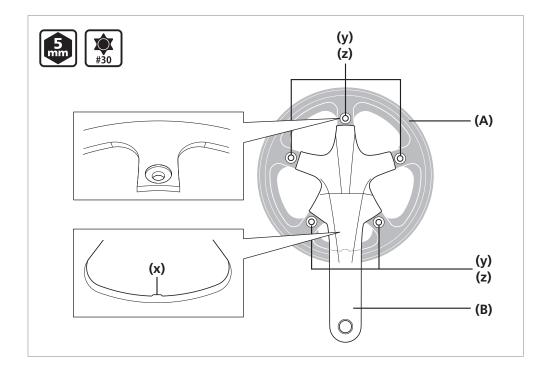
#30

12 - 14 N·m

### **NOTICE**

Set the largest chainring and the middle chainring of FC-M782 / M672 / M622 / M612 / M3000 / M4000 / M4050 so that the alignment tabs of the nuts fit the notches in the holes of the chainring.

# Chain guide type

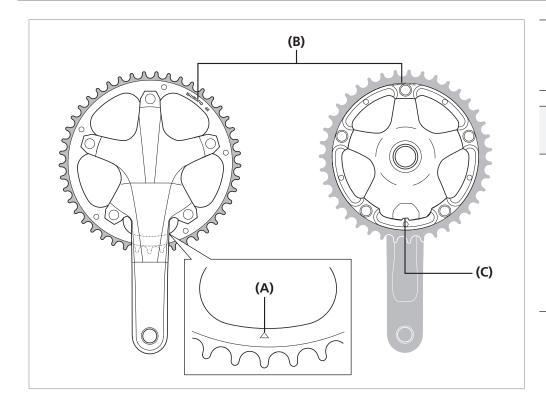


- (x) Alignment tab
- (y) 5 mm hexagon wrench
- (z) Hexalobular [#30]
- (A) Top guard
- (B) Crank arm

#### **NOTICE**

The side with indentations around the holes is the front of the top guard and it should be set so that the inside alignment tab of the chainring is at the crank arm position.

# No chain guide type



- (A) ∆ mark
- (B) Mark
- (C) Alignment tab



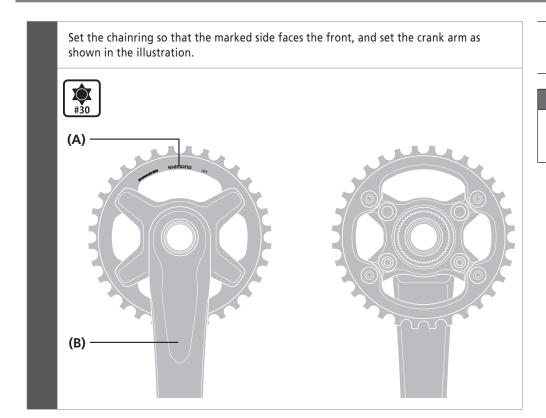
#### • For 45T/42T

The marked side of the chainring is the front and it should be set with the  $\Delta$  mark lined up with position of the crank arm.

#### • For 39T

The marked side of the chainring is the reverse and it should be set so that the inside alignment tab of the chainring is at the crank arm position.

# FC-M8000 Single chainring type



- (A) Mark
- (B) Crank arm

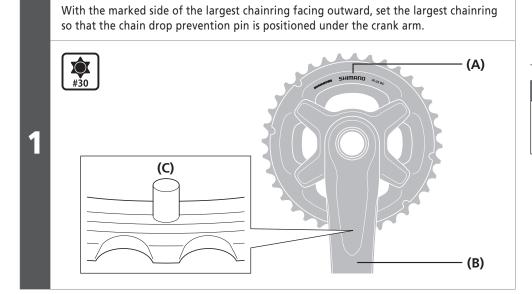
Tightening torque

12 - 14 N·m

# FC-M8000 Double chainring type

Only use chainring combinations listed below. If other chainring combinations are used, it can create poor shifting and cause the chain to jam, resulting in damage to the bicycle.

		Тор		
		34T-BB	36T-BC	38T-BD
	24T-BB	X	-	-
Low	26T-BC	-	X	-
	28T-BD	-	-	Х

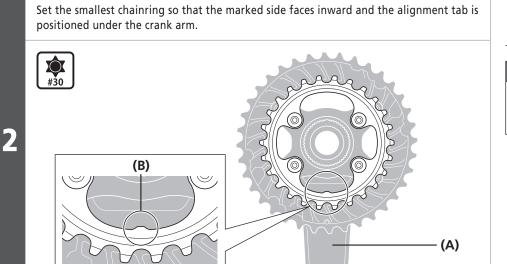


(A) Mark

(B) Crank arm

(C) Chain drop prevention pin





(A) Crank arm

(B) Alignment tab





## FC-M8000-2 / FC-M8000-B2 Repair chainring

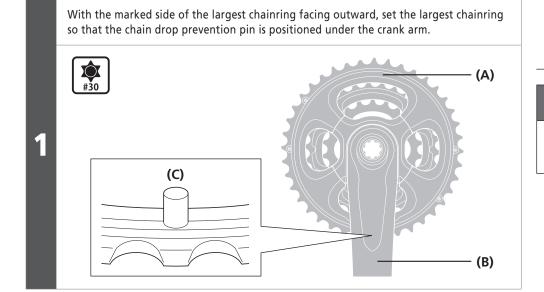
Part	Model	Chain drop prevention pin
Chainring	FC-M8000-2	Use with chain drop prevention pin cover.
	FC-M8000-B2	Remove chain drop prevention pin cover.  (A)

- (A) Chain drop prevention pin
- **(B)** Chain drop prevention pin cover

### **NOTICE**

- If the chainring is combined with a standard specification right crank without the chain drop prevention pin cover, the chain may get caught between the crank and the largest chainring if it falls to the outside of the largest chainring.
- If the chainring is combined with a B specification right crank with the chain drop prevention pin cover still in place, the cover will interfere with the crank, and it will not be possible to assemble the chainring correctly. It may cause the chain to fall, etc.
- Removed chain drop prevention pin covers cannot be reused.

# FC-M8000 Triple chainring type



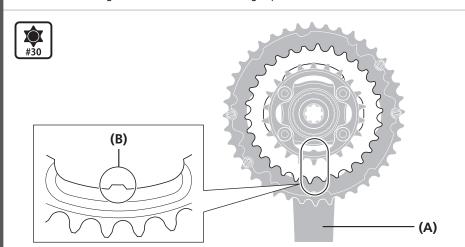
- (A) Mark
- (B) Crank arm
- (C) Chain drop prevention pin

Largest chainring / Middle chainring
Tightening torque



10 - 12 N·m

Set the middle chainring and the smallest chainring so that the marked sides face inward and the alignment tab on each chainring is positioned under the crank arm.



- (A) Crank arm
- (B) Alignment tab

Smallest chainring Tightening torque



16 - 17 N·m

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